

UCook - Home cooked Food at your Fingertips

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This work was created in an open classroom environment as part of a program within the Sutardja Center for Entrepreneurship & Technology and led by Prof. Ikhlaq Sidhu at UC Berkeley. There should be no proprietary information contained in this work. No information contained in this work is intended to affect or influence public relations with any firm affiliated with any of the authors. The views represented are those of the authors alone.





Sutardja Center for Entrepreneurship & Technology



Hypothesis

- Life is hectic
- Life expectancy 10 years shorter if we don't fix food and obesity problem
- Technology innovation and adoption
- Idea: apply Uber to home cooked food



What is Home Cooked Food



Rather, restaurant food are cooked very differently

- Each dish is cooked within 3-10 minutes or off the menu
- Taste and consistency over healthiness and freshness



Home Cooked Food vs Restaurant Food







Calories: 601 Calories: 940

Sodium: 360 Sodium: 1900

Cholesterol: 260 Cholesterol: 405

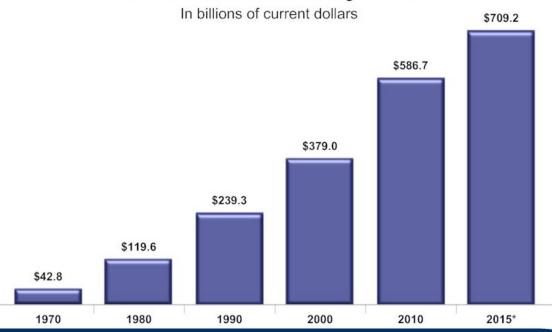


US Restaurant Market in 2015





Restaurant Industry Sales





Restaurant Food Facts





\$1,071

Average restaurant spending per capita

\$2,678

Average restaurant spending per household

The restaurant workforce will be 14 million strong.

That's 1 in every 10 working Americans.





Survey Results (R)



Q1: How often do you prepare home cooked food for dinner?

9% Once a week, 38% 2-3 times per week, 53% Almost every day

Q2: If someone in your neighborhood would bring you a home-cooked dinner - would you eat it?

9% Not sure, **48% Maybe Yes, 43% Yes**

Q3: If you had an option of a neighborhood cooked meal - would you pay for it? 9% No, 19% Not sure, 43% Maybe Yes, 29% Yes

Q4: How much would you be willing to pay for a home-cooked meal per person?

19% Up to \$5, **52% Up to \$10, 9% Up to \$15**, 14% Up to \$20, 6% more than \$20

Q5: How often would you use a home-cooked meal service if it were available?

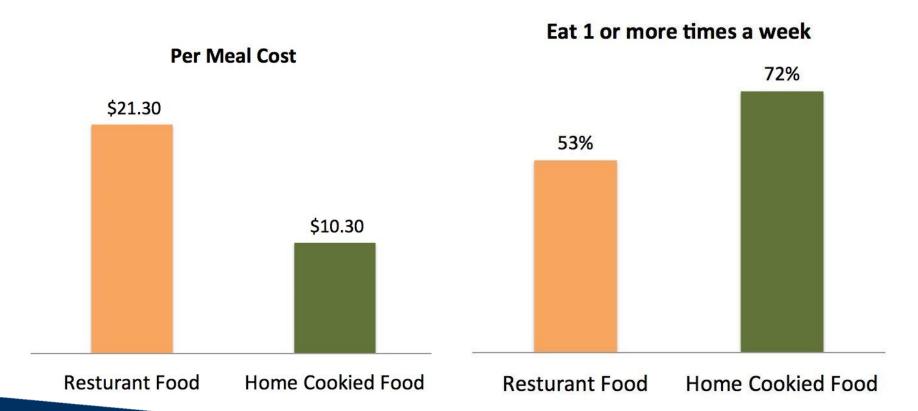
5% Never, 9% Once a month, 5% Every other week, **38% Every week**, **38% Every week**, 5% Almost every day



Consumer Demand



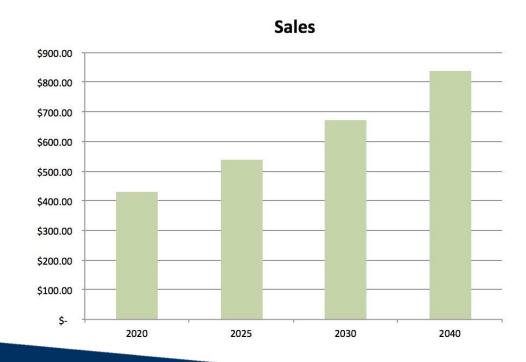
Survey results show demand similar to restaurant food







Home Cooked Food Industry in 5 years \$435 Billion



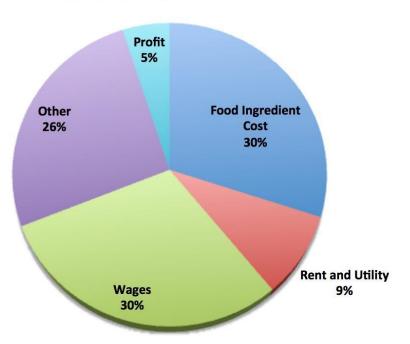


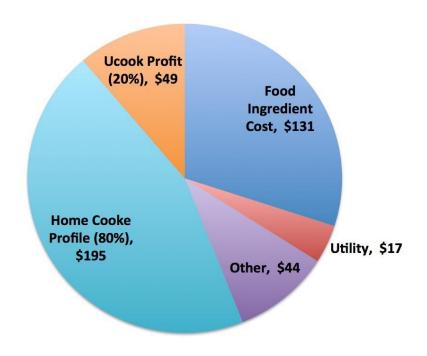


Home Cooked Food Business

Business Model home cooks 80% profit / UCook 20% profit

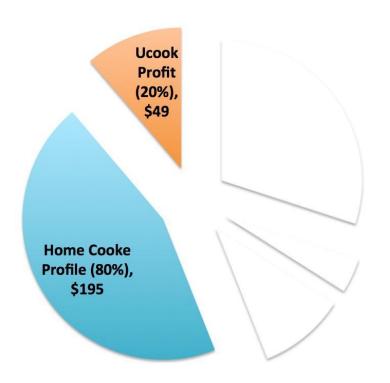
Resturant Food Home Cooked Food











\$49b for U Cook \$195b for home cooks





Competition Landscape

The following Companies are participate in this business

- Josephine
- Foodie Shares
- Feastly
- Gobble
- mytable
- Homemade
- :
- :



Most of the above companies are based in California





Josephine

- -Based out of Berkeley. Expanding into SFO
- -How it works:
 - Cooks have to pass a taste test and Kitchen inspection
 - Need to go through the CA Food Handler Course on Food Safety (Cost covered by Josephine)
 - Order Online → Josephine send the Address → Pickup
 - 900 online subscribers
 - Etsy for Food
 - https://josephine.com/







Josephine - Pros/Cons

- Pros:
 - Food Safety and Trust
 - Great Website with Great pictures
 - More Reliable
- Cons:
 - Not Scalable
 - Too many overheads





Feastly

- Based in the Bay Area
- Social Market Dining Place Select the Food, Review/Recommendation - Order. Go and share the table with the Chef and other people (mingle).
- Personally vet every cook. Cooks provided with food handling certification and guidelines
- Allergies and Safety: Close community, Icons are provided and users can message cooks.
- No Food Delivery Social Feel
- https://eatfeastly.com/







Feastly - Pros/Cons

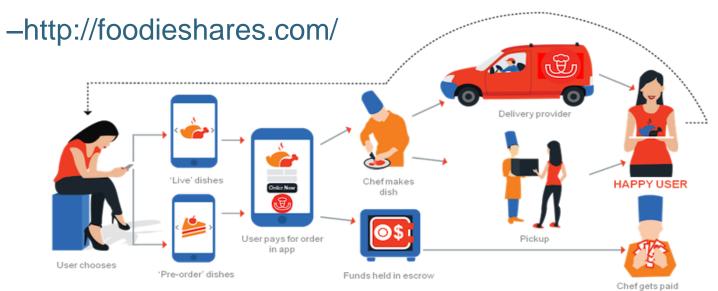
- Pros
 - Social Dining
- Cons
 - No App
 - No Pickup
 - Not Scalable





Foodie Shares

- –LA based Company
- -Closest to the UBER model with an App
- -How it works:









Foodie Shares-Pros/Cons

- Pros
 - business model
 - delivery
- Cons
 - food safety
 - trust





Technology Overview

- envision standard mobile app, similar to Uber
- functionality for users:
 - manage their preferences, search & browse, recommendation, order, payment processing, reviews, ...
- functionality for cooks:
 - sign up process, manage account preferences, menus, payment processing, reviews
- existing cloud APIs available (e.g., Amazon AWS)
- Initial focus areas (phase 1):
 - solid payment processing, limit fraud
 - background check and signup process for new cooks
 - simple search & browse functionality to order meals, shopping cart
 - review system for both users and cooks
 - recommendation engine in phase 2





Technology Challenges

- Signup process for new cooks
 - require license, off-line process, differs per location
 - requires support staff
- Monitoring of food quality
 - challenge during initial signup, food tasters?
 - later on rely on review system
- Feasible to do, but harder:
 - Overall solid accounting and transactions
 - Managing packaging (other supplies?) for cooks
 - Fraud management





Concerns: Safety Issues

Food safety

Concerns: poison; allergy; quality

Causes: food processing; food distribution

Ingredients/labeling: region, organic/non-organic

Other human safety issues: delivery vs. pickup

Robbery victims

murder causalities



Food Regulations



cottage food law: allow people to make food at home and sell it

California Homemade Food Act:

- Taking a food safety class, passing a state examination, paying a registration fee, <u>labeling their food</u> as homemade and submitting their kitchens to an annual inspection.
- Approved foods: non-cream filled goods, candy, dried fruit, pastas, granola, roasted coffee, jams, jellies, preserves and popcorn;
 Not Allowed: meat, dairy and other perishable products.
- Revenue limit: \$35,000 in 2013; \$45000 in 2014; \$50,000 in 2015. 1 full-time worker.
- Permit required? Class A if direct; Class B if through 3rd parties (eg stores).
- Deliver to the customers, not pick up.





Customer Reactions

- "ILLEGAL! There really isn't a "legal grey area" when it comes to food production. The law is very, very clear."
- "Ridiculous that something like this would be illegal! would a chef have to have a license of some sort to come to your house to cook a meal for your family? Heck no ...

Now would I ever order from something like this? HECK NO! Who knows what their food safety precautions are like.....

as a former chef I would do the selling, never the buying, that's for sure. They must have one heck of a disclaimer to keep themselves out of trouble when that first case of salmonella poisoning hits!"





EcoSystem

- App Portals-Apple, Google
- Chefs, You
- Packaging/Co ntainers
- Groupon
- Delivery
- Local Groceries
- App Developers
- Yelp like??

Restaurants

Cooks

Home Cooking

- Government **UCOOK ECOSYSTEM** ToGO, FastFood
- FDA
- Regulators
- Licensing

- Restaurants
- Josephine/Feastly /Gobble/Foodie Shares
- Cooks





Conclusion

- great opportunity, 429B, need clearly exists
- legal constraints inhibit scaling in US at present time





Future Work

- investigate other countries / cultures where this could work?
- investigate alternative business model that would go around the legal constraints (e.g., social gatherings in neighborhood with food preparation, subscription based)
- limit food choices to veggies (aligned with cottage law)
- investigate case examples over food sharing from other countries
- opportunity in the future if legal requirements are changing?

