

OSAA Collider Diego | Yen - An



Who are we designing for?

Usually carry a 2-3 liter IV bag

The buy IV pole

Stay at home

Jane, 65+, Retired, Home Infusion Therapy (Parenteral Nutrition)



35% potential market share; estimated revenue is \$2,280/patient.

What is the **problem**?



"... I don't understand how to set it up" ".. what if it is too heavy to carry" ".. emotionally, it affects you seeing something as ugly as an IV pole"

Elder Users



simple

light

seamless

Elder Users



" .. a common problem is the flow is cut into the vein.."

will tangle.."

"... I'm worried "... you have to make sure patients' IV set pressure is constant on its own.."

Nurses + Doctors

What is the **design**?



pusher \$1.46 / spring \$4.34

Belt

\$2.12

box \$13.06 Dosi Fuser Pump \$33.84

line clip \$0.55

flexible end

\$1

SINGLE UNIT TOTAL = \$56.37 (Not MP)

But wait, **how** does it work?

The Box | Design



Ease of set up and replacement

Alarm | Design



Trigger message when fluid is running low

Line Control | Design



Vein Entry Control | Design

problem





solution

How do we **sell it**?

Market: US Independent Service Providers for Home Infusion Therapy (\$172.5 million by 2018, estimated by 35% of market share)

Objective: Become the first portable IV solution provider in California.

Goals:

- 1. Adopted by 10 house infusion therapy pharmacies
- 2. Included by 5 health insurance coverage providers
- 3. 50 testing trials in total

Strategies	Initiatives	Measures
 Fine-tune product features and define product benefits 	 Partner with Berkeley Retired Center for testing purpose Conduct focus-group testing on current design Validate design concept 	 Conduct 10 focused group testing on current design conduct 30 focused group testing on following design
 Conduct trials in clinics and develop business plan 	 Partner with Berkeley Kaiser Permanente for trial purpose Refine business plan and develop product sales strategy 	 Conduct 50 trial testings in total with finalized design Prepare financial projection plan and legal documents
 Commence negotiation with health insurance companies and sales to pharmacies 	 Contact health insurance for further discussion Contact local health management companies for sales 	 Finish 10 discussions with different health insurance companies Establish first 100 product launch

Moving **forward**?

Fine-tune current design based on further interviews.

Reach out to Berkeley Elder Care Program for <u>testing</u>.

Contact health insurance companies to discuss insurance coverage and house infusion therapy pharmacies to explore sales volume.

Interviews + Observations Insights **Design Principles** Solution Testing

Scope Definition

Thank you! Diego | Yen - An

Appendix



The Box | Concept Sketches



RIVAS

Appendix: Research Summary | Insights

Dr Pedro Rivas

Peripheral or central veins Peripheral veins are mostly restricted to arms, legs could impede motion Usually on the opposite hand of the main use arm Wrist access is used the most, the one in elbow is limited because people bend their arm Problem Peripheral - short lasting, the endothelium of peripheral veins can have reaction with medications. This happens within days. Central lines are more complicated to place (ultrasound needed), more prone to infections These can be in the jugular or subclavian Recommended onto backpack , big one Long term IV fluids

Arielle

One bag was modified for flow rate using another bag filled with air (pressure) Weak in manipulating pole - control should be accessible for user

<u>Others</u>

-Flows 15 drop/cc, 60 drop/cc. Calc = Volume to be administered x drop rate / target time

-Alternative - use of infusion pump

-Person might be too weak to carry design on herself (maybe reframe backpack)

-Detachment concern on patient, maybe incorporate a lock

-Pressure is enough to push fluid

IV Bags Variety

	Type 1	Type 2	Туре З	Comment
Materials	Soft plastic	Hard plastic	Glass	It depends on the chemical characteristic of the medicine in the IV boag.
Volume	100ml	500ml	1000ml	The most common one is 500ml.
IV flow	15 drop/cc	60 drop/cc	other (control by pump)	It depends on the prescription of the doctor to adjust the flow speed.

Note that the column attributes are independent to types.

IV Bag Material







Hard Plastic

Soft Plastic

Glass Bottle

IV Treatment Process (nurses' journey map)



IV Set Selection

IV set selection: based on the doctor's prescription whether the patient needs addition medicine to be added into the IV bag. If so, 60 (drop/ml) set would be adopted. Or if the patient needs instant IV treatment, 15 (drop/ml) would be adopted as it provides faster flow of IV.



product set up	role	product beneficent
constant pressure & flow insurance free from location	likes	short distance mobility
the tangle of the IV set the flow & pressure control	concerns	the weight of the IV bag the carrying method

IV Flow Calculation

- 2 types of IV set:
 - 15 drop/ml
 - 60 drop/ml ("sophisticated bag")
- Prescription: 500ml for 3 hours

500 (ml) * 15 (drop/ml) / [3 (hr) * 60 (min/hr) * 60 (sec/min)

= 0.69 (drop/sec)

≒ 2 drop in 3 sec

Then the nurse will check the drop room to adjust the flow.

CONCEPT | User Case

Prescription: 500ml for 3 hours



Cooking at home

Kitchen at home

Interaction

Carry IV bag on Koala-like belt

A military bottle-like bag for IV bag

Elders taking home infusion therapy

EXPERIENCE

- This would have its biggest impact in users that **stay at home**, for users in hospitals have very limited mobility due to weakness and restrictions from their situation

- The solution **should not be a burden** to the user, it should be seamless and comfortable
- Current products use infusion pumps, but they are too large

- A lot of the cutting of the flow occurs at the very entry of the vein, once it is bent
- The IV line **tends to tangle with users limbs**, which is one of the reasons why veins of arms are used over veins in the legs

Free both hands from carrying the IV bag. Prevent the IV set from tangling. Check the residual fluid in IV bag. Stabilize the vein entry end. Be aesthetic.

- Ease of set up and replacement
- Reliable
- Remove gravitational component
- Seamless , easy to carry
- Transparent lid to see bag label
- Trigger message when fluid is running low



"... what is the pressure output?"

- "... will it be too heavy to carry?"
- "... the IV set could be tangled to the patient ..."
- "... I think the patient could drop the needle ... "

Be aesthetic.

Ensure constant pressure output.

Be lightweight.

Sort the IV set.

Stabilize the vein entry end.

Central

Peripheral



- Seamless , easy to carry

Back Pack



Arm Strap



Market | Home Infusion Industry Overview

- Expanding patient population
- Increasing penetration of home and alternate side infusion services



Source: Harris Williams&Co Equity and Market Research

35% potential market share; estimated revenue at \$2,280/patient.

US home infusion therapy market size = \$9 billion Predicted market growth in 2018 = 38% Potential market share = 35%Assumed percentage of target user = 50%Estimated share in revenue = 10%Estimated market for IV bag = \$172.5 million

Market | IV Pole Pricing in Market



Source: google shopping (top 20 pages)

Business | Benchmark









Pole-free GoGo IV JULIFUL

> Koala Carry mobile IV MOVILIV